



CONSUMER AFFAIRS UNIT HAS GOT NEWS FOR YOU.

31 JANUARY 2014

ANNOUNCEMENT 2014 ELECTRICITY END-USER TARIFFS

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On 14th January 2014, Hon. Peter Lokeris Minister of state for minerals announced the 2014 Electricity end-user tariffs at the media center. The new tariff regime is applicable to all licensees including generation, transmission and distribution.

There was a general reduction in the end-user tariff by 1.2%. The approved tariffs shall be subjected to a quarterly adjustment determined in accord-

ance with an approved methodology; the quarterly adjustments shall not be applied on other charges like the fixed monthly service charges, life-line end user tariff, demand charges, reactive energy charges and reconnection fees.

In any given quarter the applicable Tariff Adjustment Factor shall be capped at a level where it does not lead to an increase in the End-User Tariff of

more than 2.5% compared to the previous quarter.



SHRINK YOUR NEXT ELECTRICITY BILL



Get rid of the vampires.

Most appliances and electronics remain in "standby" mode so long as they

are plugged in. This "vampire draw" of energy (also known as "phantom power") accounts for 5 to 10% of residential power consumption. Unplug

appliances when not in use, or plug them into power bars for convenient switch-off.

PRESS BRIEFING

On 21st January 2014 Dr. Benon M. Mutambi, the Chief Executive Officer of Electricity Regulatory Authority took the opportunity to share with the public the development that have taken place in the electricity industry during the first

half of the 2013/2014 financial year.

In his insight of the future for the electricity sector was the GETFiT program and the development of large hydro power projects like Karuma, Isimba, Ayago and Oriang power pro-

jects as measures aimed at ensuring availability of sufficient electricity supply to meet the growing demand in Uganda.

He also emphasized multi-year tariff regime and prepayment system as one

of the efforts towards improving efficiency of the electricity sector.



SIGNING OF THE MOU BETWEEN ERA AND UNBS

On 21st January 2014, we witnessed Electricity Regulatory Authority (ERA) and Uganda National Bureau of Standards (UNBS) sign the Memorandum of Understanding as commitment to working together to protect and safeguard

stakeholder's interest with respect to quality, efficiency, continuity and reliability of the electricity supply services.

This partnership between ERA and UNBS will ensure accuracy of electricity meters used by Electricity

distribution companies, requirements and standards of the construction standards of electricity infrastructure in Uganda are met and promotion of safe electrical equipment used in the electricity sector.

ERA and UNBS are committed to working together to protect and safeguard stakeholder's interest.

UMEME INVESTMENT VERIFICATION APPEAL

On 22nd January 2014, ERA organized a stakeholder workshop at Imperial Royale Hotel in respect of Umeme's appeal of the 2012 completed investments.

As a key part of the regulatory mandate, Electricity Regulatory Authority (ERA) monitors how licensees are progressing vis-à-vis their investment obligations as part of the Terms and Con-

ditions of the license as provided for in Section 47 of the Electricity Act 1999 and the Investment Guidelines 2013 as published by the Authority.



Mr. Zimbe and Mr. Chimbima of Umeme at the stakeholder workshop.

BREAKFAST MEETING WITH UMEME

ERA hosted a breakfast dialogue with Umeme Ltd frontline officers on 23rd January 2014 at Serena Hotel. The aim of the meeting was to discuss consumer handling procedures and how to improve on the quality of sup-

ply and services in the sector, win customers' confidence, reliability and meet the high growing demand of the sector.

The meeting was attended by the regional and district Managers of Umeme, ERA man-

agement and staff of the consumer affairs and compliance unit. The meeting was concluded with an agreement to focus on effective consumer complaint handling mechanism.



Umeme and ERA staff at a breakfast meeting at Serena Hotel

KIRCHNER SOLAR UGANDA PILOT PROJECT

ERA and Kirchner Solar (U) Ltd with support from GIZ organized a tour of Kirchner Solar Uganda Pilot project in Kabunyata Village, Luweero district on 30th January 2014.

Hon. Simon D'Ujang,

Minister of State for Energy and Mineral Development plus a few members of parliament participated in the tour.

Kirchner Solar has plans to generate solar power along the mobile phone

masts. This is hope for small to medium sized villages because in rural areas, mobile phone masts are often located in the vicinity of small to medium-sized villages which are usually located far from the national grid .

This is hope for small to medium sized villages with little chance of being connected in the near future.



Participants inspect the solar container



Participants touring Kabunyata Village



The participants interacting during the tour

Activities in February

1. Public Hearings (Kirchner Solar Uganda Ltd) - 5th - 19th February 2014
2. Luncheon with the media - 25th February 2014
3. Launch of GET Fit - 28th February 2014
4. Stakeholder Workshop - March 2014

WE DELIVER!