



ANOTHER LOOK AT CONSUMER AFFAIR UNIT

31 DECEMBER 2013

CONGRATULATIONS!

On 4TH December 2013, Rural Electrification Agency (REA) celebrated 10 years in existence. REA was established as a semi-autonomous agency by the Minister of Energy and Mineral Development to operationalize government’s rural electrification function under a public - private partnership. REA has the mandate of planning and promoting rural electrification and to do this REA created the off Grid renewable energy

project to serve communities that are far off the main grid. During the commemoration REA gave an account of the last and the next 10 years with the

target to achieve a rural electrification access rate of 26% of the estimated population by 2022. We were there to witness this!



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7 WAYS TO KEEP YOUR NEW YEAR’S RESOLUTIONS.

1. Make it something you really want.
2. Limit your list to a number you can handle
3. Be specific.
4. Make a plan... create a series of smaller steps to reach it.
5. Make realistic and attainable goal
6. Prepare for expected obstacles
7. Adjust your plan as you go.

Life without challenge is pretty boring. **Happy New Year!** Internet

KINGDOM BUSINESS TRADE FAIR 7TH-8TH DECEMBER

On 7th and 8th December 2013 ERA spent the weekend at St. Andrew’s church in Bukoto. The church had organized a business trade fair code named the Kingdom Business Trade fair. The trade fair was an

opportunity to publicize ERA and also disseminate our consumer information . As we maximized visibility of ERA, we were able to participate in the fund-raising for the on-going new church construction. This is CRS.



Dorothy explaining to one of the participants at the Kingdom Business Trade Fair held at St. Andrew church in Bukoto

STAFF RETREAT 18TH-20TH DECEMBER

The venue was Serena –Lweza from the 18th to 20th December 2013,we were able to have an interesting comfortable and relaxing staff retreat and the theme was “Strengthening Team

Work and Renewing Our Commitment “ The retreat was an eye opener to many and helped staff to relate to ERA core values and live by them daily. The lessons learnt were being proactive, team

work through synergy, empathic listening and action planning, not to forget the *hinge moment* among others. What an interesting way to end the year! So ready for 2014!

Hinge moment, taking a step back, before making or taking that final leap.

2014 ANNUAL TARIFF REVIEW PUBLIC HEARING

The crown of the year, the 2014 Annual Tariff Review public hearing was held on 23rd December 2013 at Imperial Royale Hotel. The presiding officer Mr. Patrick Mwesige, the

Director Finance and Administrative Services –ERA welcomed the participants to the hearing and communicated that the hearing had been called in respect of the annual

tariff review in regard to electricity supply. He advised that the hearing is a forum established to ensure that the public and other stakeholders (communities and

firms) have their comments, advice and input taken into consideration in regard to the tariff review.

Plans for 2014

1. Break fast meeting with Umeme -Jan 2014
2. Consumer awareness weeks - Feb 2014
3. Parliamentary Stakeholders Symposium – May 2014
4. Licensee Executives Symposium - March 2014
5. Rebranding ERA - March to April 2014

HAPPY NEW YEAR!